

PLYMOUTH CITY COUNCIL

Subject: Plymouth City Council – ICT Strategy
Committee: Cabinet planning
Date: 15 March 2016
Cabinet Member: Councillor Taylor
CMT Member: Lesa Annear, Strategic Director for Transformation & Change
Author: Peter Honeywell, Transformation Architecture Manager
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Ref:
Key Decision: No
Part: I

Purpose of the report:

The 2016/17 to 2018/19 ICT Strategy provides a direction and a mechanism to deliver business led changes that will improve and automate services currently requiring manual effort. The Strategy has been written to embody the mantra for transformation “standardise, simplify and share”. It will ensure our significant spend on ICT each year is directed towards the solutions that drive sustainable business value to PCC. It has been written from the perspective of the business and has avoided, as far as possible, the use of technical jargon to explain what it is trying to achieve. Finally, the Strategy offers more direction to Delt (PCC’s shared service IT delivery partner) to help inform their business plans for future development.

The adoption of this strategy will provide further significant support to transforming the Council by continuing to realise the following goals:

- Customers have cost effective, easy to use and highly accessible services
- Decisions are supported by joined up systems within PCC (and partners) to create integrated views of:
 - Citizens
 - Costs
 - Services and outcomes
 - Performance
- Processes are automated reduce costs and improve quality
- Staff and Members can be mobile in their work allowing increased productivity as well services to be delivered where they are needed, reducing accommodation costs
- Innovation is achieved through collaboration to bring ideas and skills together across PCC and partners
- PCC and Delt have financial certainty to maintain and develop ICT services
- Staff are attracted and retained by modern, high productivity technical tools

The Brilliant Co-operative Council Corporate Plan 2013/14 -2016/17:

The ICT Strategy forms a component part of the Council’s transformation blueprint framework. This framework is designed to meet the outcomes articulated in the Corporate Plan, which in turn supports the delivery of the policies described in the Plymouth Plan.

Implications for Medium Term Financial Plan and Resource Implications:

The adoption of this strategy has no direct impact on the MTFS at this stage. As the delivery plans in accordance with the ICT Strategy are developed and as business cases for future technical investment are raised they will be assessed against the principles and objectives of this strategy in order to seek maximum return on these investments and to ensure the funding is in accordance with the Council's overall budget plans.

The ICT Strategy complements the Council's existing policy framework with respect to the above.

Where potential equality and diversity implications are identified from the implementation of any new activities arising from the technology investments supporting this Strategy, assessments will be undertaken in line with the Council's policies.

1. Do nothing – rejected as a course of action due to it failing to shape and direct investment required to support the transformation of the Council
2. Develop a technically focused strategy – rejected as a course of action as this would fail to address service/citizen needs resulting in a lack of business engagement and ownership which ultimately would render the strategy a failure

[illegible]

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Originating SMT Member: Les Allen													
Has the Cabinet Member(s) agreed the content of the report? Yes													